First time logging in?

As a new M-DIVE user, you should have received a welcome email with instructions for setting up access from support@civisanalytics.com**.** If you have not yet received a welcome email from M-DIVE, please email support@civisanalytics.com and we will assist you in your account creation.

After receiving your welcome email, to access M-DIVE, you will need to download and set up Google Authenticator on your smartphone. For directions, please see the article 'How to set up google authenticator'.

After the first time logging in?

To access M-DIVE after the initial setup, navigate to platform.civisanalytics.com and use your username, password, and Google Authentication application in order to login securely. It is best to use Google Chrome while accessing M-DIVE, and recommended to use wired internet if wireless wifi is slow. Slow internet connection may impede the load times of M-DIVE visualizations.